### Financial Statements

# E\*TRADE FINANCIAL CORPORATION AND SUBSIDIARIES Consolidated Statement of Loss (In thousands, except per share amounts) (Unaudited)

	Three Months Ended June 30,			1			x Months En	i				
	20	09		20	80		20	09		20	800	
Revenue:												
Operating interest income Operating interest expense Net operating interest income Commission Fees and service charges	\$	485,518 (145,928 339,590 154,063 47,934	)	\$	626,074 (283,310 342,764 122,235 50,962	)	\$	972,155 (353,903 618,252 279,689 94,649	)	\$	1,325,665 (656,530 669,135 244,490 105,903	)
Principal transactions  Gain on loans and securities, net  Other-than-temporary impairment		22,693			18,392			40,335			38,882 19,481	
("OTTI")  Less: noncredit portion of OTTI recognized in other comprehensive		(199,764 170,093	)		(17,153	)		(218,547 170,093	)		(43,755	)
loss (before tax) Net impairment Other revenue Total non-interest income		(29,671 13,127 281,316	)		(17,153 13,691 189,573	)		(48,454 25,318 499,997	)		(43,755 27,295 392,296	)
Total net revenue Provision for loan losses Operating expense:		620,906 404,525			532,337 319,121			1,118,249 858,488			1,061,431 552,992	
Compensation and benefits Clearing and servicing Advertising and market development		90,025 44,072 24,986			96,082 46,122 42,737			174,197 86,743 68,577			219,210 91,007 100,185	
Communications Professional services Occupancy and equipment		21,002 21,474 19,972			24,500 25,749 21,698			42,563 41,104 39,513			49,594 49,394 42,196	
Depreciation and amortization  Amortization of other intangibles  Facility restructuring and other exit activities		21,215 7,434 4,447			20,385 9,135 12,433			41,489 14,870 4,335			42,038 20,045 22,999	
Other Total operating expense Loss before other income		74,599 329,226			19,702 318,543			109,819 623,210			36,208 672,876	
<pre>(expense), income tax benefit and discontinued operations Other income (expense):</pre>		(112,845	)		(105,327	)		(363,449	)		(164,437	)
Corporate interest income Corporate interest expense Gain (loss) on sales of investments, net		177 (86,441 (1,592	)		1,806 (90,249	)		601 (173,756 (2,025	)		4,232 (185,490 520	)
Gain (loss) on early extinguishment of debt		(10,356	)		12,935			(13,355	)		10,084	
Equity in income (loss) of investments and venture funds		(439	)		(1,594	)		(3,568	)		3,105	
Total other income (expense)  Loss before income tax benefit  and discontinued operations		(98,651 (211,496	)		(77,084 (182,411			, ,	)			)
Income tax benefit Loss from continuing operations Income from discontinued		(68,259 (143,237	)		(119,443	)		(179,630 (375,922	)		(119,616 (212,370	)
operations, net of tax Net loss	\$		)	\$	24,884 (94,559	)	\$	(375,922	)	\$	26,618 (185,752	)
Basic loss per share from continuing operations	\$	(0.22	)	\$	(0.24	)	\$	(0.61	)	\$	(0.45	)

Basic earnings per share from discontinued operations	-		0.05		-		0.06	
Basic net loss per share	\$ (0.22	)	\$ (0.19	)	\$ (0.61	)	\$ (0.39	)
Diluted loss per share from continuing operations	\$ (0.22	)	\$ (0.24	)	\$ (0.61	)	\$ (0.45	)
Diluted earnings per share from discontinued operations	-		0.05		-		0.06	
Diluted net loss per share	\$ (0.22	)	\$ (0.19	)	\$ (0.61	)	\$ (0.39	)
Shares used in computation of per share data:								
Basic	662,068		492,712		615,211		476,784	
Diluted <sup>(1)</sup>	662,068		492,712		615,211		476,784	

# E\*TRADE FINANCIAL CORPORATION AND SUBSIDIARIES Consolidated Statement of Loss (In thousands, except per share amounts) (Unaudited)

	Three Mo	nths End	ed					
	June 30,		Ma	rch 31,		Ju	ne 30,	
	2009		20	009		20	08	
Revenue:								
Operating interest income	\$ 485,5	18	\$	486,637		\$	626,074	
Operating interest expense	(145,	928 )		(207,975	)		(283,310	)
Net operating interest income	339,5	90		278,662			342,764	
Commission	154,0	163		125,626			122,235	
Fees and service charges	47,93	34		46,715			50,962	
Principal transactions	22,69	93		17,642			18,392	
Gain on loans and securities, net	73,17	0		35,290			1,446	
Other-than-temporary impairment ("OTTI")	(199,	764 )		(18,783	)		(17,153	)
Less: noncredit portion of OTTI recognized in other comprehensive loss (before tax)	170,0	193		-			-	
Net impairment	(29,6	571 )		(18,783	)		(17,153	)
Other revenue	13,12	27		12,191			13,691	
Total non-interest income	281,3	316		218,681			189,573	
Total net revenue	620,9	06		497,343			532,337	
Provision for loan losses	404,5	25		453,963			319,121	
Operating expense:								
Compensation and benefits	90,02	2.5		84,172			96,082	
Clearing and servicing	44,07	2		42,671			46,122	
Advertising and market development	24,98	86		43,591			42,737	
Communications	21,00	12		21,561			24,500	
Professional services	21,47	4		19,630			25,749	
Occupancy and equipment	19,97	2		19,541			21,698	
Depreciation and amortization	21,21	.5		20,274			20,385	
Amortization of other intangibles	7,434	ł		7,436			9,135	
Facility restructuring and other exit activities	4,447	,		(112	)		12,433	
Other	74,59	9		35,220			19,702	
Total operating expense	329,2	226		293,984			318,543	
Loss before other income (expense), income tax benefit and discontinued operations	(112,	845 )		(250,604	)		(105,327	)
Other income (expense):								
Corporate interest income	177			424			1,806	
Corporate interest expense	(86,4	41 )		(87,315	)		(90,249	)
Gain (loss) on sales of investments, net	(1,59	)2 )		(433	)		18	
Gain (loss) on early extinguishment of debt	(10,3	356 )		(2,999	)		12,935	
Equity in loss of investments and venture funds	(439	)		(3,129	)		(1,594	)
Total other income (expense)	(98,6	551 )		(93,452	)		(77,084	)
Loss before income tax benefit and discontinued operations	(211,	496 )		(344,056	)		(182,411	)
Income tax benefit	(68,2	259 )		(111,371	)		(62,968	)

Loss from continuing operations	(143,237	)	(232,685	)	(119,443	)
Income from discontinued operations, net of ${\sf tax}$	-		-		24,884	
Net loss	\$ (143,237	)	\$ (232,685	)	\$ (94,559	)
Basic loss per share from continuing operations	\$ (0.22	)	\$ (0.41	)	\$ (0.24	)
Basic earnings per share from discontinued operations	-		-		0.05	
Basic net loss per share	\$ (0.22	)	\$ (0.41	)	\$ (0.19	)
Diluted loss per share from continuing operations	\$ (0.22	)	\$ (0.41	)	\$ (0.24	)
Diluted earnings per share from discontinued operations	-		-		0.05	
Diluted net loss per share	\$ (0.22	)	\$ (0.41	)	\$ (0.19	)
Shares used in computation of per share data:						
Basic	662,068		567,833		492,712	
Diluted <sup>(1)</sup>	662,068		567,833		492,712	

# E\*TRADE FINANCIAL CORPORATION AND SUBSIDIARIES Consolidated Balance Sheet (In thousands, except share amounts) (Unaudited)

	Ju 20	ne 30, 09		cember 31,	
ASSETS					
Cash and equivalents	\$	5,234,155		\$ 3,853,849	
Cash and investments required to be segregated under federal or other regulations		1,439,963		1,141,598	
Trading securities		37,606		55,481	
Available-for-sale mortgage-backed and investment securities		10,841,867		10,806,094	
Margin receivables		3,135,287		2,791,168	
Loans, net		21,939,043		24,451,852	
Investment in Federal Home Loan Bank stock		183,863		200,892	
Property and equipment, net		322,547		319,222	
Goodwill		1,952,326		1,938,325	
Other intangibles, net		371,267		386,130	
Other assets		2,493,326		2,593,604	
Total assets	\$	47,951,250		\$ 48,538,215	
LIABILITIES AND SHAREHOLDERS' EQUITY					
Liabilities:					
Deposits	\$	26,423,824		\$ 26,136,246	
Securities sold under agreements to repurchase		6,464,915		7,381,279	
Customer payables		4,533,614		3,753,332	
Other borrowings		3,369,511		4,353,777	
Corporate debt		2,878,815		2,750,532	
Accounts payable, accrued and other liabilities		1,298,018		1,571,553	
Total liabilities		44,968,697		45,946,719	
Shareholders' equity:					
Common stock, \$0.01 par value, shares authorized: 1,200,000,000;					
shares issued and outstanding: $1,116,794,053$ at June 30, 2009					
and 563,523,086 at December 31, 2008		11,168		5,635	
Additional paid-in-capital		4,673,923		4,064,282	
Accumulated deficit		(1,201,526	)	(845,767	)
Accumulated other comprehensive loss		(501,012	)	(632,654	)
Total shareholders' equity		2,982,553		2,591,496	

### Segment Reporting

	Three Months Ended June 30, 2009											
			Balance Sheet Management			Eliminations <sup>(2)</sup>				Total		
	(I	n thousand	ds)									
Revenue:												
Operating interest income	\$	262,172		\$	425,844		\$	(202,498	)	\$	485,518	
Operating interest expense		(53,272	)		(295,154	)		202,498			(145,928	)
Net operating interest income		208,900			130,690			_			339,590	
Commission		154,063			_			_			154,063	
Fees and service charges		45,010			2,924			-			47,934	
Principal transactions		22,693			-			-			22,693	
Gain (loss) on loans and securities, net		(38	)		73,208			-			73,170	
Other-than-temporary impairment ("OTTI")		-			(199,764	)		-			(199,764	)
Less: noncredit portion of OTTI recognized in other comprehensive loss (before tax)		-			170,093			-			170,093	
Net impairment		_			(29,671	)		_			(29,671	)
Other revenue		9,625			3,502			_			13,127	
Total non-interest income		231,353			49,963			-			281,316	
Total net revenue		440,253			180,653			_			620,906	
Provision for loan losses		_			404,525			_			404,525	
Operating expense:												
Compensation and benefits		70,877			19,148			_			90,025	
Clearing and servicing		22,161			21,911			_			44,072	
Advertising and market development		24,983			3			_			24,986	
Communications		20,908			94			_			21,002	
Professional services		13,303			8,171			_			21,474	
Occupancy and equipment		18,930			1,042			_			19,972	
Depreciation and amortization		18,586			2,629			_			21,215	
Amortization of other intangibles		7,434			_			_			7,434	
Facility restructuring and other exit activities		3,864			583			-			4,447	
Other		61,112			13,487			-			74,599	
Total operating expense		262,158			67,068			_			329,226	
Segment income (loss)	\$	178,095		\$	(290,940	)	\$	-		\$	(112,845	)

	Three Months Ended March 31, 2009											
	Trading and Investing				lance Shee nagement	Eliminations <sup>(2)</sup>				tal		
	(I	n thousand	ds)									
Revenue:												
Operating interest income	\$	259,626		\$	444,292		\$	(217,281	)	\$	486,637	
Operating interest expense		(97,951	)		(327,305	)		217,281			(207,975	)
Net operating interest income		161,675			116,987			-			278,662	
Commission		125,626			-			-			125,626	
Fees and service charges		45,055			1,660			-			46,715	
Principal transactions		17,642			_			-			17,642	
Gain (loss) on loans and securities, net		(22	)		35,312			-			35,290	
Other-than-temporary impairment ("OTTI")		-			(18,783	)		-			(18,783	)
Less: noncredit portion of OTTI recognized in other comprehensive loss (before tax)		-			_			-			-	
Net impairment		_			(18,783	)		-			(18,783	)
Other revenue		8,894			3,297			-			12,191	
Total non-interest income		197,195			21,486			-			218,681	
Total net revenue		358,870			138,473			-			497,343	
Provision for loan losses		-			453,963			-			453,963	

Compensation and benefits	69,643		14,529		_	84,172	
Clearing and servicing	20,776		21,895		_	42,671	
Advertising and market development	43,586		5		_	43,591	
Communications	21,462		99		_	21,561	
Professional services	12,908		6,722		-	19,630	
Occupancy and equipment	19,673		(132	)	-	19,541	
Depreciation and amortization	17,705		2,569		-	20,274	
Amortization of other intangibles	7,436		_		_	7,436	
Facility restructuring and other exit activities	(87	)	(25	)	-	(112	)
Other	23,618		11,602		_	35,220	
Total operating expense	236,720		57,264		_	293,984	
Segment income (loss)	\$ 122,150		\$ (372,754	)	\$ _	\$ (250,604	)

	Th	ree Months 1	Ende	d June 30,	200	8					
	Trading and Investing			alance Shee	et	El	iminations	(2)	) Total		
	(]	n thousands	)								
Revenue:											
Operating interest income	\$	404,280	\$	531,639		\$	(309,845	)	\$	626,074	
Operating interest expense		(183,385)		(409,770	)		309,845			(283,310	)
Net operating interest income		220,895		121,869			-			342,764	
Commission		122,124		111			-			122,235	
Fees and service charges		48,511		2,451			-			50,962	
Principal transactions		18,392		_			-			18,392	
Gain on loans and securities, net		18		1,428			-			1,446	
Other-than-temporary impairment ("OTTI")		-		(17,153	)		-			(17,153	)
Less: noncredit portion of OTTI recognized in other comprehensive loss (before tax)		-		-			-			-	
Net impairment		_		(17,153	)		_			(17,153	)
Other revenue		10,310		3,394			(13	)		13,691	
Total non-interest income (loss)		199,355		(9,769	)		(13	)		189,573	
Total net revenue		420,250		112,100			(13	)		532,337	
Provision for loan losses		_		319,121			_			319,121	
Operating expense:											
Compensation and benefits		79,274		16,808			-			96,082	
Clearing and servicing		22,869		23,266			(13	)		46,122	
Advertising and market development		42,753		(16	)		-			42,737	
Communications		23,801		699			-			24,500	
Professional services		15,560		10,189			-			25,749	
Occupancy and equipment		20,660		1,038			-			21,698	
Depreciation and amortization		16,465		3,920			-			20,385	
Amortization of other intangibles		9,135		_			-			9,135	
Facility restructuring and other exit activities		5,728		6 <b>,</b> 705			-			12,433	
Other		13,817		5,885			_			19,702	
Total operating expense		250,062		68,494			(13	)		318,543	
Segment income (loss)	\$	170,188	\$	(275,515	)	\$	-		\$	(105,327	)

# Key Performance Metrics $^{(3)}$

Corporate Metrics	Qtr ended 6/30/09	Qtr ended 3/31/09	Qtr ended 6/30/09 vs. 3/31/09	Qtr ended 6/30/08	Qtr ended 6/30/09 vs. 6/30/08
Operating margin % <sup>(4)</sup>					
Consolidated	N.M.	N.M.	N.M.	N.M.	N.M.

Trading and Investing		40 %		34 %	6 %		40 %	0 %
Balance Sheet Management		N.M.		N.M.	N.M.		N.M.	N.M.
Thurs I a see a		2 217		2 170	1 0		2 452	(7) 6
Employees  Consultants and other		3,217 146		3 <b>,</b> 178	1 % 6 %		3,453 243	(7)
Total headcount		3,363		3,316	1 %		3,696	(9) %
Total meadeoune		3,303		3,310	± 0		3,030	(2) 8
Revenue per headcount	\$	184,629	\$	149,983	23 %	\$	144,031	28 %
Revenue per compensation and benefits dollar	\$	6.90	\$	5.91	17 %	\$	5.54	25 %
Book value per share	\$	2.67	\$	4.30	(38) %	\$	4.91	(46) %
Tangible book value per share	\$	0.59	\$	0.22	168 %	\$	0.42	40 %
40.								
Corporate cash (\$MM) <sup>(5)</sup>	\$	527.0	\$	406.2	30 %	\$	192.1	174 %
Enterprise net interest spread (basis points) (6)		291		234	24 %		272	7 %
Enterprise interest-earning assets, average (\$MM)	\$	45,206	\$	44,696	1 %	\$	47,616	(5) %
Earnings before interest, taxes, depreciation & amortization ("EBITDA") (\$MM)								
Loss from continuing operations	\$	(143.2)	\$	(232.7)	N.M.	\$	(119.4)	N.M.
Tax benefit		(68.3)		(111.4)	N.M.		(63.0)	N.M.
Depreciation & amortization		28.7		27.7	4 %		29.5	(3) %
Corporate interest expense		86.4		87.3	(1) %		90.2	(4) %
EBITDA	\$	(96.4)	\$	(229.1)	<i>N.M.</i>	\$	(62.7)	<i>N.M.</i>
Interest coverage		(1.1)		(2.6)	<i>N.M.</i>		(0.7)	<i>N.M.</i>
Bank earnings before taxes and before credit losses (\$MM) <sup>(7)</sup>	\$	231.7	\$	180.9	28 %	\$	227.9	2 %
Trading and Investing Metrics								
Trading days		63.0		61.0	<i>N.M.</i>		64.0	<i>N.M.</i>
DARTS								
U.S.		196,269		170,586	15 %		151,102	30 %
International		25,081		23,896	5 %		21,212	18 %
Total DARTs		221,350		194,482	14 %		172,314	28 %
Total trades (MM)		13.9		11.9	17 %		11.0	26 %
Average commission per trade	Ś	11.05	Ś	10.59	4 %	Ś	11.07	0 %
inorage commission per crade	7	11.00	7	20.03	- 0	7	11.07	
End of period margin receivables $(\$B)$	\$	3.14	\$	2.44	29 %	\$	7.10	(56) %
Average margin receivables (\$B)	\$	2.77	\$	2.75	1 %	\$	6.81	(59) %
Gross new brokerage accounts		137,563		147,646	(7) %		118,073	17 %
Gross new stock plan accounts		41,991		41,216	2 %		57 <b>,</b> 399	(27) %
Gross new banking accounts		16,379		49,906	(67) %		56,211	(71) %
Closed accounts (9)		(156,428)		(182,819)	N.M.		(215,309)	N.M.
Net new accounts		39,505		55,949	(29) %		16,374	141 %
National horizon		F4 060		62 241	(15) 0		00 670	120.0
Net new brokerage accounts		54,068		63,241	(15) %		22,673	138 %
Net new stock plan accounts		17,114		(15,868)	N.M.		(9,801)	N.M.
Net new banking accounts Net new accounts		(31,677) 39,505		8,576 55,949	N.M. (29)%		3,502 16,374	N.M. 141 %
nee new accounts		33,303		JJ, JIJ	(42/0		10,017	7.47 0

End of period brokerage accounts	2,714,652	2,660,584	2 %	2,500,565	9 %
End of period stock plan accounts	1,019,976	1,002,862	2 %	1,018,813	0 %
End of period banking accounts <sup>(9)</sup>	794,122	825 <b>,</b> 799	(4) %	803,074	(1) %
End of period total accounts	4,528,750	4,489,245	1 %	4,322,452	5 %
Net new customers from continuing operations $^{(10)}$	33,616	50,989	(34) %	15,373	119 %
Net new customers from discontinued operations and other (10)	-	-	N.M.	(536,954)	<i>N</i> . <i>M</i> .
Total net new customers $^{(10)}$	33,616	50,989	(34) %	(521,581)	<i>N</i> . <i>M</i> .
End of period brokerage customers End of period all other customers	2,301,498 946,047	2,258,726 955,203	2 % (1)%	2,108,641 964,015	9
End of period total customers (10)	3,247,545	3,213,929	1 %	3,072,656	6 %
Segment revenue per brokerage customer	\$ 191	\$ 159	20 %	\$ 199	(4) %
Customer Assets (\$B)					
Security holdings	\$ 83.2	\$ 67.0	24 %	\$ 105.9	(21) %
Customer payables (cash) <sup>(11)</sup>	4.5	4.2	7 %	4.4	2 %
Customer cash balances held by third parties	2.9	2.8	4 %	3.2	(9) %
Unexercised stock plan customer options (vested)	13.3	9.0	48 %	22.4	(41) %
Customer assets in brokerage and stock plan accounts	103.9	83.0	25 %	135.9	(24) %
Sweep deposit accounts	10.8	10.2	6 %	9.8	10 %
Savings and transaction accounts	13.7	15.1	(9) %	13.0	5 %
CDs	1.8	2.1	(14) %	3.3	(45) %
Customer assets in banking accounts	26.3	27.4	(4) %	26.1	1 %
Total customer assets	\$ 130.2	\$ 110.4	18 %	\$ 162.0	(20) %
Net new customer assets from continuing operations $(\$B)^{(12)}$	\$ 0.9	\$ 3.5	(74) %	\$ 1.8	(50) %
Net new customer assets from discontinued operations and other $(\$B)^{(12)}$	-	-	N.M.	(0.9)	N.M.
Total net new customer assets (\$B)	\$ 0.9	\$ 3.5	(74) %	\$ 0.9	0 %
Brokerage related cash (\$B)	\$ 18.2	\$ 17.2	6 %	\$ 17.4	5 %
Other customer cash and deposits (\$B)	15.5	17.2	(10) %	16.3	(5) %
Total customer cash and deposits (\$B)	\$ 33.7	\$ 34.4	(2) %	\$ 33.7	0 %
Unexercised stock plan customer options (unvested) (\$B)	\$ 18.9	\$ 12.0	58 %	\$ 21.5	(12) %
Market Making					
Equity shares traded (MM)	101,809	49,824	104 %	36,999	175 %
Average revenue capture per 1,000 equity shares	\$ 0.219	\$ 0.339	(35) %	\$ 0.466	(53) %
% of Bulletin Board equity shares	01 50	0.6 0.0	F 0	0.0 0.0	2 0
to total equity shares	91.5%	86.8%	5 %	88.2%	3 %
Balance Sheet Management Metrics					
Capital Ratios					
Tier 1 Capital ratio <sup>(13)</sup>	6.79 %	5.63 %	1.16 %	6.67 %	0.12 %
Tier 1 Capital to risk weighted	12.65 %	10.53 %	2.12 %	10.91 %	1.74 %
assets ratio <sup>(13)</sup>	12.00	10.00 0	2.12 0	TO. DT 0	±•/= 0

Risk-based Capital ratio <sup>(13)</sup> E*TRADE Bank excess Tier 1 Capital							
	13.94	26	11.82 %	2.12 %		12.17 %	1.77 %
E TRADE Ballk excess fiel I capital,	704 0	^	288.1	170 0	^	702.0	0 0
(\$MM) <sup>(13)</sup>	784.3	Ş	200.1	172 %	Ş	783.8	0 %
E*TRADE Bank excess Tier 1 Capital to risk weighted assets(13)	1,545.	4 \$	1,104.7	40 %	\$	1,406.6	10 %
E*TRADE Bank excess risk-based							
capital (\$MM) (13)	916.2	\$	444.2	106 %	\$	622.3	47 %
Loans receivable (\$MM)							
	23,886		25,083	(5) %		28,211	(15) %
Ending loans receivable, net	21,926	\$	23,272	(6) %	\$	26,960	(19) %
One- to Four-Family							
Loan performance detail (\$MM)							
	10,259	\$	11,112	(8) %	\$	13,231	(22) %
30-89 days delinguent	563		587	(4) %		368	53 %
90-179 days delinguent	445		453	(2) %		192	132 %
Total 30-179 days delinguent	1,008		1,040	(3) %		560	80 %
180+ days delinquent (net of	2,000		1,010	(0) 0			
\$173M, \$110M and \$26M in charge- offs for Q209, Q109 and Q208, respectively)	673		429	57 %		180	274 %
Total delinquent loans	1,681		1,469	14 %		740	127 %
Gross loans receivable <sup>(14)</sup>	11,940	\$	12,581	(5) %	\$	13,971	(15) %
Credit Quality and Reserve Metrics							
Special mention loans (30-89 days delinquent) as a % of gross loans receivable	4.72%		4.67%	0.05 %		2.63%	2.09 %
Nonperforming loans (90+ days delinquent) as a % of gross loans receivable	9.36%		7.01%	2.35 %		2.66%	6.70 %
Total delinquent loans (30+ days delinquent) as a % of gross loans receivable	14.08%		11.68%	2.40 %		5.30%	8.78 %
Total 30-179 days delinquent loans as a % of allowance for loan	235.60	26	336.78%	(101.18) %		1073.97%	(838.37) %
losses							2 01 0
losses Allowance for loan losses as a %	3.58%		2.45%	1.13 %		0.37%	3.21 %
losses Allowance for loan losses as a % of gross loans receivable Allowance for loan losses as a %	3.58%		2.45%	1.13 % 3.28 %		0.37%	3.21 % 24.26 %
losses Allowance for loan losses as a % of gross loans receivable							
losses Allowance for loan losses as a % of gross loans receivable Allowance for loan losses as a % of nonperforming loans Net charge-offs as a % of average loans receivable (annualized) Provision as a % of average loans	38.29%		35.01%	3.28 %		14.03%	24.26 %
losses Allowance for loan losses as a % of gross loans receivable Allowance for loan losses as a % of nonperforming loans Net charge-offs as a % of average loans receivable (annualized)	38.29% 2.53%		35.01%	3.28 %		14.03%	24.26 %
losses Allowance for loan losses as a % of gross loans receivable Allowance for loan losses as a % of nonperforming loans Net charge-offs as a % of average loans receivable (annualized) Provision as a % of average loans	38.29% 2.53%		35.01%	3.28 %		14.03%	24.26 %
losses Allowance for loan losses as a % of gross loans receivable Allowance for loan losses as a % of nonperforming loans Net charge-offs as a % of average loans receivable (annualized) Provision as a % of average loans receivable (annualized)	38.29% 2.53%		35.01%	3.28 %		14.03%	24.26 %
losses Allowance for loan losses as a % of gross loans receivable Allowance for loan losses as a % of nonperforming loans Net charge-offs as a % of average loans receivable (annualized) Provision as a % of average loans receivable (annualized)  Home Equity  Loan performance detail (\$MM)	38.29% 2.53%	Ş	35.01%	3.28 %	Ş	14.03%	24.26 %
losses Allowance for loan losses as a % of gross loans receivable Allowance for loan losses as a % of nonperforming loans Net charge-offs as a % of average loans receivable (annualized) Provision as a % of average loans receivable (annualized)  Home Equity  Loan performance detail (\$MM)	38.29% 2.53% 6.43%	\$	35.01% 2.10% 5.97%	3.28 % 0.43 % 0.46 %	\$	14.03% 0.91% 1.21%	24.26 % 1.62 % 5.22 %
losses Allowance for loan losses as a % of gross loans receivable Allowance for loan losses as a % of nonperforming loans Net charge-offs as a % of average loans receivable (annualized) Provision as a % of average loans receivable (annualized)  Home Equity  Loan performance detail (\$MM) Current	38.29% 2.53% 6.43%	Ş	35.01% 2.10% 5.97%	3.28 % 0.43 % 0.46 %	¢.	14.03% 0.91% 1.21%	24.26 % 1.62 % 5.22 %
losses Allowance for loan losses as a % of gross loans receivable Allowance for loan losses as a % of nonperforming loans Net charge-offs as a % of average loans receivable (annualized) Provision as a % of average loans receivable (annualized)  Home Equity  Loan performance detail (\$MM) Current \$ 30-89 days delinquent	38.29% 2.53% 6.43% 8,515 268	\$	35.01% 2.10% 5.97% 8,961 305	3.28 % 0.43 % 0.46 %	\$	14.03% 0.91% 1.21%	24.26 % 1.62 % 5.22 % (19)% (5)%
losses Allowance for loan losses as a % of gross loans receivable Allowance for loan losses as a % of nonperforming loans Net charge-offs as a % of average loans receivable (annualized) Provision as a % of average loans receivable (annualized)  Home Equity  Loan performance detail (\$MM) Current 30-89 days delinquent 90-179 days delinquent	38.29% 2.53% 6.43% 8,515 268 262	\$	35.01% 2.10% 5.97% 8,961 305 347	3.28 % 0.43 % 0.46 % (5) % (12) % (24) %	\$	14.03% 0.91% 1.21% 10,454 282 250	24.26 % 1.62 % 5.22 % (19) % (5) % 5 %
losses Allowance for loan losses as a % of gross loans receivable Allowance for loan losses as a % of nonperforming loans Net charge-offs as a % of average loans receivable (annualized) Provision as a % of average loans receivable (annualized)  Home Equity  Loan performance detail (\$MM) Current \$ 30-89 days delinquent 90-179 days delinquent Total 30-179 days delinquent 180+ days delinquent (net of \$28M, \$21M and \$15M in charge-offs for	38.29% 2.53% 6.43% 8,515 268 262 530	\$P	35.01% 2.10% 5.97% 8,961 305 347 652	3.28 % 0.43 % 0.46 % (5) % (12) % (24) % (19) %	\$	14.03% 0.91% 1.21% 10,454 282 250 532	24.26 % 1.62 % 5.22 % (19) % (5) % 5 % 0 %
Allowance for loan losses as a % of gross loans receivable Allowance for loan losses as a % of nonperforming loans Net charge-offs as a % of average loans receivable (annualized) Provision as a % of average loans receivable (annualized)  Home Equity  Loan performance detail (\$MM) Current \$30-89 days delinquent 90-179 days delinquent Total 30-179 days delinquent 180+ days delinquent (net of \$28M, \$21M and \$15M in charge-offs for Q209, Q109 and Q208, respectively) Total delinquent loans	38.29% 2.53% 6.43% 8,515 268 262 530		35.01% 2.10% 5.97% 8,961 305 347 652	3.28 % 0.43 % 0.46 %  (5) % (12) % (24) % (19) %		14.03% 0.91% 1.21% 10,454 282 250 532	24.26 % 1.62 % 5.22 % (19) % (5) % 5 % 0 %
Allowance for loan losses as a % of gross loans receivable Allowance for loan losses as a % of nonperforming loans Net charge-offs as a % of average loans receivable (annualized) Provision as a % of average loans receivable (annualized)  Home Equity  Loan performance detail (\$MM) Current \$30-89 days delinquent 90-179 days delinquent Total 30-179 days delinquent 180+ days delinquent (net of \$28M, \$21M and \$15M in charge-offs for Q209, Q109 and Q208, respectively) Total delinquent loans	38.29% 2.53% 6.43% 6.43% 8,515 268 262 530 77 607		35.01% 2.10% 5.97% 8,961 305 347 652 72	3.28 % 0.43 % 0.46 %  (5) % (12) % (24) % (19) % 7 % (16) %		14.03% 0.91% 1.21% 10,454 282 250 532 55	24.26 % 1.62 % 5.22 % (19) % (5) % 5 % 0 % 40 % 3 %
Allowance for loan losses as a % of gross loans receivable Allowance for loan losses as a % of nonperforming loans Net charge-offs as a % of average loans receivable (annualized) Provision as a % of average loans receivable (annualized)  Home Equity  Loan performance detail (\$MM) Current \$30-89 days delinquent 90-179 days delinquent Total 30-179 days delinquent 180+ days delinquent (net of \$28M, \$21M and \$15M in charge-offs for Q209, Q109 and Q208, respectively) Total delinquent loans	38.29% 2.53% 6.43% 6.43% 8,515 268 262 530 77 607		35.01% 2.10% 5.97% 8,961 305 347 652 72	3.28 % 0.43 % 0.46 %  (5) % (12) % (24) % (19) % 7 % (16) %		14.03% 0.91% 1.21% 10,454 282 250 532 55	24.26 % 1.62 % 5.22 % (19) % (5) % 5 % 0 % 40 % 3 %
Allowance for loan losses as a % of gross loans receivable Allowance for loan losses as a % of nonperforming loans Net charge-offs as a % of average loans receivable (annualized) Provision as a % of average loans receivable (annualized)  Home Equity  Loan performance detail (\$MM) Current \$ 30-89 days delinquent 90-179 days delinquent Total 30-179 days delinquent 180+ days delinquent (net of \$28M, \$21M and \$15M in charge-offs for Q209, Q109 and Q208, respectively) Total delinquent loans Gross loans receivable(14) \$	38.29% 2.53% 6.43% 6.43% 8,515 268 262 530 77 607		35.01% 2.10% 5.97% 8,961 305 347 652 72	3.28 % 0.43 % 0.46 %  (5) % (12) % (24) % (19) % 7 % (16) %		14.03% 0.91% 1.21% 10,454 282 250 532 55	24.26 % 1.62 % 5.22 % (19) % (5) % 5 % 0 % 40 % 3 %
Allowance for loan losses as a % of gross loans receivable Allowance for loan losses as a % of nonperforming loans Net charge-offs as a % of average loans receivable (annualized) Provision as a % of average loans receivable (annualized)  Home Equity  Loan performance detail (\$MM) Current 30-89 days delinquent 90-179 days delinquent Total 30-179 days delinquent 180+ days delinquent (net of \$28M, \$21M and \$15M in charge-offs for Q209, Q109 and Q208, respectively) Total delinquent loans Gross loans receivable(14)  Credit Quality and Reserve Metrics Special mention loans (30-89 days delinquent) as a % of gross loans	38.29% 2.53% 6.43% 6.43% 8,515 268 262 530 77 607 9,122		35.01% 2.10% 5.97% 8,961 305 347 652 72 724 9,685	3.28 % 0.43 % 0.46 %  (5) % (12) % (24) % (19) %  7 % (16) % (6) %		14.03% 0.91% 1.21%  10,454 282 250 532 55 587 11,041	24.26 % 1.62 % 5.22 % (19) % (5) % 5 % 0 % 40 % 3 % (17) %

Total delinquent loans (30+ days delinquent) as a % of gross loans receivable		6.66%		7.48%	(0.82)%		5.32%	1.34 %
Total 30-179 days delinquent loans as a % of allowance for loan losses		73.73%		79.62%	(5.89) %		97.46%	(23.73) %
Allowance for loan losses as a % of gross loans receivable		7.88%		8.45%	(0.57)%		4.95%	2.93 %
Allowance for loan losses as a % of nonperforming loans		211.98%		195.07%	16.91 %		179.32%	32.66 %
Net charge-offs as a % of average loans receivable (annualized)		12.04%		9.79%	2.25 %		7.18%	4.86 %
Provision as a % of average loans receivable (annualized)		7.85%		9.18%	(1.33)%		9.14%	(1.29) %
Consumer and Other								
Loan performance detail (\$MM)								
Current	\$	2,038	\$	2,157	(6) %	\$	2,553	(20) %
		29		41			23	26 %
30-89 days delinquent					(29) %			
90-179 days delinquent		15		8	88 %		7	114 %
Total 30-179 days delinquent		44		49	(10) %		30	47 %
180+ days delinguent		1		1	0 %		1	0 %
Total delinguent loans		45		50	(10) %		31	45 %
·	_		_					
Gross loans receivable <sup>(14)</sup>	\$	2,083	Ş	2,207	(6) %	Ş	2,584	(19) %
Credit Quality and Reserve Metrics								
Special mention loans (30-89 days delinquent) as a % of gross loans receivable		1.37%		1.85%	(0.48)%		0.88%	0.49 %
Nonperforming loans (90+ days delinquent) as a % of gross loans receivable		0.80%		0.41%	0.39 %		0.30%	0.50 %
Total delinquent loans (30+ days delinquent) as a % of gross loans receivable		2.17%		2.26%	(0.09)%		1.18%	0.99 %
Total 30-179 days delinquent loans as a % of allowance for loan losses		61.23%		66.47%	(5.24)%		79.58%	(18.35)%
Allowance for loan losses as a % of gross loans receivable		3.46%		3.32%	0.14 %		1.45%	2.01 %
Allowance for loan losses as a % of nonperforming loans		434.94%		804.96%	(370.02) %		482.78%	(47.84) %
Net charge-offs as a % of average loans receivable (annualized)		4.20%		3.77%	0.43 %		2.01%	2.19 %
Provision as a % of average loans receivable (annualized)		3.96%		5.83%	(1.87)%		2.57%	1.39 %
Total Loans Receivable								
Loan performance detail (\$MM)								
<del>-</del>	Ċ	20,812	خ	22 220	1618	خ	26 220	(21) %
	ٻ	· ·	ې	22,230	(6) %	ې	26,238	, ,
30-89 days delinquent		860		933	(8) %		673	28 %
90-179 days delinquent		722		808	(11) %		449	61 %
Total 30-179 days delinquent		1,582		1,741	(9) %		1,122	41 %
180+ days delinquent		751		502	50 %		236	218 %
-					4 %			72 %
Total delinquent loans		2,333		2,243			1,358	
Total gross loans receivable (14)	\$	23,145	\$	24,473	(5) %	\$	27 <b>,</b> 596	(16) %
Credit Quality and Reserve Metrics								
Special mention loans (30-89 days delinquent) as a % of gross loans receivable		3.71%		3.81%	(0.10) %		2.44%	1.27 %
Nonperforming loans (90+ days delinquent) as a % of gross loans receivable		6.37%		5.36%	1.01 %		2.48%	3.89 %
Total delinquent loans (30+ days delinquent) as a % of gross loans receivable		10.08%		9.17%	0.91 %		4.92%	5.16 %

129.83%	144.95%	(15.12) %	176.49%	(46.66)%
5.27%	4.91%	0.36 %	2.30%	2.97 %
82.72%	91.60%	(8.88) %	92.95%	(10.23) %
6.47%	5.32%	1.15 %	3.53%	2.94 %
6.77%	7.24%	(0.47) %	4.52%	2.25 %
	5.27% 82.72% 6.47%	5.27%       4.91%         82.72%       91.60%         6.47%       5.32%	5.27%       4.91%       0.36 %         82.72%       91.60%       (8.88)%         6.47%       5.32%       1.15 %	5.27%       4.91%       0.36 %       2.30%         82.72%       91.60%       (8.88)%       92.95%         6.47%       5.32%       1.15 %       3.53%

Activity in Allowance for Loan Losses										
	Three Months En	nded June 30, 2009	•							
	One- to Four- Family	Home Equity	Consumer and Other	Total						
	(In thousands)									
Allowance for loan losses, ending $3/31/09$	\$ 308,806	\$ 818,646	\$ 73,356	\$ 1,200,808						
Provision for loan losses	196,280	186,940	21,305	404,525						
Charge-offs, net	(77,069)	(286,720 )	(22,605)	(386,394)						
Allowance for loan losses, ending 6/30/09	\$ 428,017	\$ 718,866	\$ 72,056	\$ 1,218,939						
Three Months Ended March 31, 2009										
	One- to Four- Family	Home Equity	Consumer and Other	Total						
	(In thousands)									
Allowance for loan losses, ending 12/31/08	\$ 185,163	\$ 833,835	\$ 61,613	\$ 1,080,611						
Provision for loan losses	190,687	230,102	33,174	453,963						
Charge-offs, net	(67,044)	(245,291)	(21,431 )	(333,766)						
Allowance for loan losses, ending 3/31/09	\$ 308,806	\$ 818,646	\$ 73,356	\$ 1,200,808						
	Three Months En	nded June 30, 2008	3							
	One- to Four- Family	Home Equity	Consumer and Other	Total						
	(In thousands)									
Allowance for loan losses, ending 3/31/08	\$ 41,403	\$ 490,831	\$ 33,674	\$ 565,908						
Provision for loan losses	42,917	259,185	17,019	319,121						
Charge-offs, net	(32,171)	(203,678)	(13,297)	(249,146)						
Allowance for loan losses, ending 6/30/08	\$ 52,149	\$ 546,338	\$ 37,396	\$ 635,883						

#### Average Enterprise Balance Sheet Data

merage Emerprise Saramoe Succe Saca											
Three Months Ended											
June 30, 2009											
Average	Operating Interest	Average									
Balance	Inc./Exp.	Yield/Cost									
(In thousands)											
\$ 23,889,796	\$ 292,509	4.90 %									
2,771,672	31,412	4.55 %									
11,795,216	127,523	4.32 %									
253,435	3,262	5.15 %									
23,600	500	8.47 %									
5,790,904	4,724	0.33 %									
681,222	21,618	12.73 %									
\$ 45,205,845	481,548	4.27 %									
\$ 27,061,941	50,637	0.75 %									
	June 30, 2009 Average Balance (In thousands) \$ 23,889,796 2,771,672 11,795,216 253,435 23,600 5,790,904 681,222 \$ 45,205,845	June 30, 2009  Average Operating Interest  Balance (In thousands)  \$ 23,889,796 \$ 292,509 2,771,672 31,412  11,795,216 127,523  253,435 3,262 23,600 500 5,790,904 4,724 681,222 21,618 \$ 45,205,845 481,548									

Enterprise net interest income/spread(6)		\$ 335,667	2.91	용
Total enterprise interest-bearing liabilities	\$ 42,781,452	145,881	1.36	%
Stock loan and other	501,023	508	0.41	용
FHLB advances	3,074,479	34,152	4.39	용
Repurchase agreements and other borrowings	7,426,391	55,607	2.96	용
Customer payables	4,503,362	2,098	0.19	용
Brokered certificates of deposit	214,256	2,879	5.39	용

# Three Months Ended March 31, 2009

	Average		Ope	erating Interest	Average	
	Ba	alance	Ind	c./Exp.	Yield/Cost	
Enterprise interest-earning assets:	(]	In thousands)				
Loans, net <sup>(15)</sup>	\$	25,083,318	\$	313,328	5.00	용
Margin receivables		2,751,510		26,937	3.97	용
Available-for-sale mortgage-backed securities		11,173,259		125,749	4.50	왕
Available-for-sale investment securities		126,307		2,034	6.44	용
Trading securities		35,528		671	7.56	엉
Cash and cash equivalents <sup>(16)</sup>		4,937,608		5,736	0.47	엉
Stock borrow and other		588,748		8,101	5.58	용
Total enterprise interest-earning assets	\$	44,696,278		482,556	4.32	용
Enterprise interest-bearing liabilities:						
Retail deposits	\$	26,375,688		93,433	1.44	용
Brokered certificates of deposit		293,714		3,581	4.94	용
Customer payables		3,771,868		2,802	0.30	용
Repurchase agreements and other borrowings		7,589,825		66,075	3.48	용
FHLB advances		3,683,600		41,204	4.47	용
Stock loan and other		422,639		868	0.83	용
Total enterprise interest-bearing liabilities	\$	42,137,334		207,963	1.98	용
Enterprise net interest $income/spread^{(6)}$			\$	274,593	2.34	양

## Three Months Ended June 30, 2008

	Julie 30, 2000					
	Average		Ope	erating Interest	Average	
	Ва	lance	Inc./Exp.		Yield/Cost	
Enterprise interest-earning assets:	(I	in thousands)				
Loans, net <sup>(15)</sup>	\$	28,225,411	\$	402,103	5.70	양
Margin receivables		6,809,407		75,382	4.45	왕
Available-for-sale mortgage-backed securities		8,643,520		98,587	4.56	엉
Available-for-sale investment securities		132,572		2,148	6.48	왕
Trading securities		528,495		9,151	6.93	용
Cash and cash equivalents <sup>(16)</sup>		2,367,936		17,777	3.02	왕
Stock borrow and other		908,847		16,527	7.31	용
Total enterprise interest-earning assets	\$	47,616,188		621,675	5.23	왕
Enterprise interest-bearing liabilities:						
Retail deposits	\$	26,077,330		137,527	2.12	용
Brokered certificates of deposit		1,132,630		14,184	5.04	왕
Customer payables		4,561,706		7,949	0.70	용
Repurchase agreements and other borrowings		7,474,092		68,630	3.63	엉
FHLB advances		4,629,974		51,609	4.41	용
Stock loan and other		1,143,405		3,254	1.14	용
Total enterprise interest-bearing liabilities	\$	45,019,137		283,153	2.51	양
Enterprise net interest income/spread(6)			\$	338,522	2.72	양

	Three Months Ended										
	June 30, 2009			March 31, 2009			June 30, 2008				
	(In thousands)										
	\$ 335,667		\$	274,593		\$	338,522				
ment <sup>(17)</sup>	(716	)		(714	)		(3,205	)			

4,783

\$ 278,662

7,447

\$ 342,764

Enterprise net interest income

Taxable equivalent interest adjustment<sup>(17)</sup>

Customer cash held by third parties and other<sup>(18)</sup>

Net operating interest income

# Supplemental Portfolio Disclosure

# Mortgage Loan Portfolio $^{(19)}$

### One- to Four-Family Mortgage Loan Distribution

Unpaid principal balances at June 30, 2009 (\$ MM)

	FICO						
LTV	>=720	719-700	699-680	679-660	659-620	<620	Total
<70%	\$ 3,538	\$ 651	\$ 490	\$ 302	\$ 183	\$ 4	\$ 5,168
70%-80%	4,188	914	715	392	176	4	6,389
80%-90%	95	38	34	25	15	_	207
>90%	64	23	21	14	14	1	137
Total	\$ 7,885	\$ 1,626	\$ 1,260	\$ 733	\$ 388	\$ 9	\$ 11,901

4,639

\$ 339,590

### One- to Four-Family 30+ Days Delinquent Loan Distribution

June 30, 2009 (\$MM)

	FICO	FICO											
LTV	>=720	719-700	699-680	679-660	659-620	<620	Total						
<70%	\$ 183	\$ 77	\$ 75	\$ 59	\$ 40	\$ -	\$ 434						
70%-80%	554	212	201	115	55	1	1,138						
80%-90%	24	13	13	10	6	-	66						
>90%	19	6	5	7	6	_	43						
Total	\$ 780	\$ 308	\$ 294	\$ 191	\$ 107	\$ 1	\$ 1,681						

### Home Equity Loan Distribution

Unpaid principal balances at June 30, 2009 (\$MM)

	FICO						
CLTV	>=720	719-700	699-680	679-660	659-620	<620	Total
< 70%	\$ 2,026	\$ 349	\$ 279	\$ 124	\$ 96	\$ 9	\$ 2,883
70%-80%	990	275	228	87	78	1	1,659
80%-90%	1,595	529	490	200	133	1	2,948
>90%	812	271	224	114	72	-	1,493
Total	\$ 5,423	\$ 1,424	\$ 1,221	\$ 525	\$ 379	\$ 11	\$ 8,983

### Home Equity 30+ Days Delinquent Loan Distribution

June 30, 2009 (\$MM)

	FICO						
CLTV	>=720	719-700	699-680	679-660	659-620	<620	Total
<70%	\$ 25	\$ 12	\$ 14	\$ 7	\$ 8	\$ 1	\$ 67
70%-80%	37	24	19	9	11	-	100
80%-90%	112	55	54	27	22	-	270
>90%	73	36	31	18	12	-	170
Total	\$ 247	\$ 127	\$ 118	\$ 61	\$ 53	\$ 1	\$ 607

#### Investment Securities Portfolio

Book value at June 30, 2009 (\$MM)

	AAA	AA	A	BBB	Below Investment Grade and Non-Rated	Total
Agency mortgage-backed securities and CMOs	\$ 10,012	\$ -	\$ -	\$ -	\$ -	\$ 10,012
Non-agency CMOs and other	321	44	51	81	309	806
Municipal bonds, corporate bonds and FHLB stock	214	12	64	-	20	310
U.S. Treasury and federal agency securities	233	-	-	-	-	233
Total	\$ 10,547	\$ 56	\$ 115	\$ 81	\$ 329	\$ 11,128

#### SUPPLEMENTAL INFORMATION

#### Explanation of Non-GAAP Measures and Certain Metrics

Management believes that EBITDA, interest coverage, enterprise net interest income and enterprise interest-earning assets are appropriate measures for evaluating the operating and liquidity performance of the Company. Management believes that the elimination of certain items from the related GAAP measures is helpful to investors and analysts who may wish to use some or all of this information to analyze our current performance, prospects and valuation. Management uses non-GAAP information internally to evaluate our operating performance and in formulating our budget for future periods.

#### Reporting Changes

Beginning in the first quarter of 2009, the Company revised its segment financial reporting to reflect the manner in which its chief operating decision maker had begun assessing the Company's performance and making resource allocation decisions. As a result, the Company now reports its operating results in two segments: 1) "Trading and Investing", which includes the businesses that were formerly in the "Retail" segment and now includes the Company's market-making business, and 2) "Balance Sheet Management", which includes the businesses from the former "Institutional" segment, other than the market-making business.

On April 1, 2009, the Company adopted the new other-than-temporary impairment guidance for debt securities (FSP No. FAS 115-2 and FAS 124-2). As a result of the adoption, the Company recognized a \$20 million after-tax increase to retained earnings and an offset in accumulated other comprehensive loss on the consolidated balance sheet. Additionally, in accordance with the new guidance, the Company changed the presentation of the consolidated statement of loss to separately state "Net impairment" as its own line item and the credit and noncredit components of net impairment.

#### Corporate Cash

Corporate cash represents cash held at the parent company. The Company believes that corporate cash is a useful measure of the parent company's liquidity as it is the primary source of capital above and beyond the capital deployed in our regulated subsidiaries.

#### EBITDA

EBITDA represents net income (loss) from continuing operations before taxes, depreciation and amortization and corporate interest expense. Management believes that EBITDA provides a useful additional measure of our performance by excluding certain non-cash charges and expenses that are not directly related to the performance of our business.

#### Interest Coverage

Interest coverage represents EBITDA divided by corporate interest expense. Management believes that by excluding the charges and expenses that are excluded from EBITDA, interest coverage provides a useful additional measure of our ability to continue to meet our interest obligations and our liquidity.

#### Bank Earnings Before Taxes and Before Credit Losses

Bank earnings before taxes and before credit losses represents the pre-tax earnings of E\*TRADE Bank Holding Company ("ETBH" or "Bank") before discontinued operations, provision for loan losses, gain on securities, net, net impairment and loss on early extinguishment of FHLB advances. During the second quarter of 2009, the Company moved E\*TRADE Securities ("ETS") under the Bank. As a result, this metric now includes the earnings from ETS. All prior periods have been adjusted to include the earnings of ETS as well.

This metric shows the amount of earnings that the Bank, after accruing for the interest expense on its trust preferred securities, generates each quarter prior to credit related losses, primarily provision and loss on securities. Management believes this non-GAAP measure is useful to investors and analysts as it is an indicator of the level of credit related losses the Bank can absorb without causing a decline in E\*TRADE Bank's excess risk-based capital.

#### Enterprise Net Interest Income

Enterprise net interest income is taxable equivalent basis net operating interest income excluding

corporate interest income, corporate interest expense and interest earned on customer cash held by third parties. Management believes this non-GAAP measure is useful to investors and analysts as it is a measure of the net operating interest income generated by our core operations.

#### Enterprise Interest-Earning Assets

Enterprise interest-earning assets consists of the primary interest-earning assets of the Company and includes: loans receivable, mortgage-backed and available-for-sale securities, margin receivables, stock borrow balances and cash that earns interest for the Company. Management believes that this non-GAAP measure is useful to investors and analysts as it is a measure of the primary assets from which the Company generates net operating interest income.

It is important to note these metrics and other non-GAAP measures may involve judgment by management and should be considered in addition to, not as a substitute for, or superior to, net income (loss), consolidated statements of cash flows, or other measures of financial performance prepared in accordance with GAAP. For complete information on the items excluded from these non-GAAP measures, please see our financial statements and "Management's Discussion and Analysis of Results of Operations and Financial Condition" that will be included in the periodic report the Company expects to file with the SEC with respect to the financial periods discussed herein.

#### ENDNOTES

- (1) Because the Company reported a net loss for the periods presented, the calculation of diluted net loss per share does not include common stock equivalents as they are anti-dilutive and would result in a reduction of net loss per share.
- (2) Reflects elimination of transactions between Trading and Investing and Balance Sheet Management segments, which includes deposit and intercompany transfer pricing arrangements.
- (3) Amounts and percentages may not calculate due to rounding.
- (4) Operating margin is the percentage of net revenue that results in income (loss) before other income (expense), income taxes and discontinued operations. The percentage is calculated by dividing income (loss) before other income (expense), income taxes and discontinued operations by total net revenue.
- (5) Corporate cash is an indicator of the liquidity at the parent company. Corporate cash for June 30, 2009 and March 31, 2009 includes \$19.7 million and \$30.0 million, respectively, which the Company invested in The Primary Fund and is included as a receivable in the other assets line item as The Reserve Fund has not indicated when the funds will be distributed back to investors.
- (6) Enterprise net interest spread is the taxable equivalent rate earned on average enterprise interest-earning assets less the rate paid on average enterprise interest-bearing liabilities, excluding corporate interest-earning assets and liabilities and customer cash held by third parties.
- (7) Bank earnings before taxes and before credit losses represents the pre-tax earnings of E\*TRADE Bank Holding Company ("ETBH" or "Bank") before discontinued operations, provision for loan losses, gain on securities, net, net impairment and loss on early extinguishment of FHLB advances. This metric shows the amount of earnings that the Bank, after accruing for the interest expense on its trust preferred securities, generates each quarter prior to credit related losses, primarily provision and loss on securities. Management believes this non-GAAP measure is useful to investors and analysts as it is an indicator of the level of credit related losses the Bank can absorb without causing a decline in E\*TRADE Bank's excess risk-based capita(a). Below is a reconciliation of Bank earnings before taxes and before credit losses from Loss before income taxes and discontinued operations:

	Q2	2009		Q1	2009		Q2	2008	
Loss before income tax benefit and discontinued operations	\$	(211,496	)	\$	(344,056	)	\$	(182,411	)
Add back:									
Non-bank loss before income tax benefit and discontinued operations(b)		71,731			84,525			75 <b>,</b> 678	
Provision for loan losses		404,525			453,963			319,121	
Gain on securities, net(c)		(73,093	)		(35,290	)		(1,731	)
Net impairment		29,671			18,783			17,153	
Loss on early extinguishment of FHLB advances		10,356			2,999			48	
Bank earnings before taxes and before credit losses	\$	231,694		\$	180,924		\$	227,858	

- $^{(a)}$  Excess risk-based capital is the excess capital that E\*TRADE Bank has compared to the regulatory minimum well-capitalized threshold.
- (b) Non-bank loss represents all of the Company's subsidiaries, including Corporate, but excluding the Bank.
- $^{(c)}$  Gain on securities, net is included in the Gain on loans and securities, net line item on the consolidated statement of loss.
- (8) Excludes margin receivables from discontinued operations for Q208.
- (9) During the first quarter of 2009, we updated the definition of an active Complete Savings Account. Prior to this update, all Complete Savings Accounts were considered an active account including those accounts with a nominal positive balance. Subsequent to this change, only Complete Savings Accounts with a balance of \$25 or more are considered an active account. We believe this change improves the usefulness of our Complete Savings Account metric as it is now more consistent with our definition of an active brokerage account. The impact of this change is summarized in the

table below. All prior periods presented have been updated to reflect this change.

	Q2 2008	
Previously reported end of period banking accounts	875 <b>,</b> 959	
Reduction due to revised definition	(72,885	)
Revised end of period banking accounts	803,074	

- (10) During the first quarter of 2009, we updated the definition of an active customer to exclude customers that only have a Complete Savings Account with a balance of less than \$25. Net new customers from discontinued operations and other consists of customers related to our discontinued operations and the impact of an improvement in our customer identification methodology implemented during the second quarter of 2008. All prior periods presented have been updated to reflect this change.
- (11) Excludes customer payables (cash) from discontinued operations for Q208.
- (12) Net new customer assets are total inflows to all new and existing customer accounts less total outflows from all closed and existing customer accounts.
- (13) Capital ratios are at the E\*TRADE Bank level. The ratios and excess capital amounts are Q209 estimates based on the regulatory minimum well-capitalized threshold.
- (14) Includes unpaid principal balances and premiums (discounts).
- (15) Excludes loans to customers on margin.
- (16) Includes segregated cash balances.
- (17) Gross-up for tax-exempt securities.
- (18) Includes interest earned on average customer assets of \$2.8 billion, \$2.8 billion and \$3.4 billion for the quarters ended June 30, 2009, March 31, 2009 and June 30, 2008, respectively, held by parties outside E\*TRADE FINANCIAL, including third party money market funds and sweep deposit accounts at unaffiliated financial institutions.
- (19) LTV/CLTV data is based on LTV/CLTV ratios at the time of loan origination, and has not been updated to reflect changes in property values since that time. CLTV calculations for home equity lines of credit are based on drawn balances. FICO score is based on FICO scores at the time of loan origination, and has not been updated to reflect changes in credit scores since that time.